



Quality Policy

It is the policy of Stowen Ltd and its associated companies to provide a high quality, professional and efficient service to ensure the satisfaction of all the requirements of our customers, to ensure a strong customer focus and the enhancement of long-term sustainability and profitability within the company.

The management team will show leadership and commitment, and bear the responsibility for establishing, implementing, integrating, and maintaining the quality management system.

We undertake to ensure sufficient resources are made available within the organization to achieve this. We undertake to ensure that through communication, engagement, practical example and training that quality is the aim of all members of the organization.

Through direction and support, each employee will have a proper understanding of the importance of the quality system function, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the organization.

Equally every employee is responsible for, and will be trained to perform the duties required by his or her specific role.

Stowen has a Policy of promoting continual improvement, and the setting of quality objectives in line with the framework laid down within ISO 9001:2015 Standard. These objectives will address the risks and opportunities within the organization as determined by Top Management.

I hereby certify that this Quality Policy and the associated Quality Manual accurately describes the Quality System in use within the organization to meet the requirements of ISO 9001:2015.

The Quality System will be monitored, measured evaluated and enhanced regularly under the Top Management's ultimate responsibility, with regular reporting and communication of the status and effectiveness at all levels.

Signed: 

Position: Managing Director

Date: 09/06/2017